
Configure IQ Panel 5 Camera image uploads for alarms or local disarms

IQ Panel 5 camera images uploads for local disarms and alarms can be configured using the Customer website. Captured images are saved in the *Images* event gallery on the Customer website or Customer app. For more information about viewing the event gallery, see [View the Images Event Gallery and Past Events](#).

When the IQ Panel 5 camera alarm image uploads are enabled, a panel camera image is captured whenever the panel goes into alarm. This is different from the Image Sensor, since the Alarm.com Image Sensor only captures alarm images when the Image Sensor detects motion.

Requirements

To upload panel images to the Customer website and Customer app:

- The panel may need to be connected to Wi-Fi. Reference the service package for details.
- The account must be configured for Dual-Path communication.
- The account must have *Images - Limited* or *Images - Plus*.
 - For only alarm image captures, the account must have *Images - Alarms* on the service package.
 - For more information about service packages, see [What image captures are included in each Images service package?](#)

Note: Panel camera image uploads for alarms and local disarms count towards the customer's monthly upload limit.

Additional compatibility considerations

- Connected IQ Remote secondary keypads also support sending images to Alarm.com.
 - This does not apply to IQ Remote PowerG secondary keypads since they do not have a built-in camera.
- IQ Panel 5 can capture both images and videos for alarms. For more information about setting up recording rules to capture videos, see [Configure a video recording rule for the IQ Panel 5 camera](#).
- If *System Health Check* is enabled in panel settings, the panel camera will take daily photos. These daily photos are stored on the panel and not uploaded to Alarm.com.

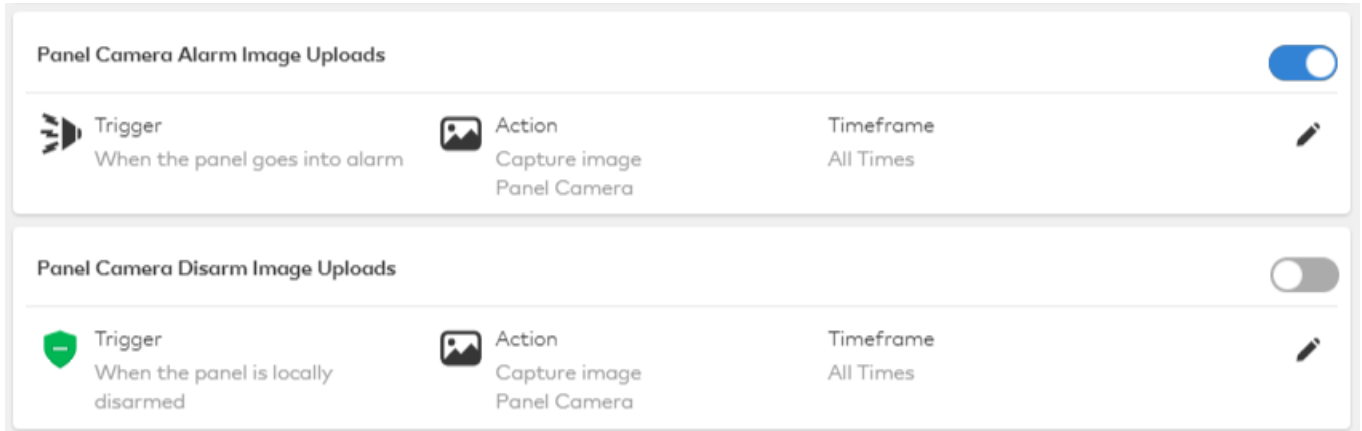
To configure panel camera images:

1. Log in to the Customer website.
2. Click **Automation**.
3. Click **Rules**, if not selected already.

4. To enable/disable panel camera disarm and/or alarm images, click the toggle switch for the *Panel Camera Alarm Image Uploads* and/or *Panel Camera Disarm Image Uploads* automation rules.

Note: If this option does not display on the Customer website, verify *Disarm Photos* and *Alarm Photos* are enabled in the panel's programming. Using the panel, navigate to **Installation** and then **Camera Settings**.

In the following example, alarm image uploads are enabled and disarm image uploads are disabled:



5. To configure recipient notifications:
 - a. Click  for the automation rule to configure.
 - b. In *Recipients*, click **Add**.
 - c. Select any recipients to be notified from the *Address Book* dropdown. If the intended recipient is not listed, click **New** to add a new recipient address.
 - d. Once desired recipients are selected, click **Close**.
 - e. Click **Save**.