
Alarm.com Premium Video Doorbell (ADC-VDB775) Resident Guide

Connect the ADC-VDB775 to the Wi-Fi network

The ADC-VDB775 can be connected to the Wi-Fi network using Bluetooth Enrollment (BLE) mode, Access Point (AP) mode, or Wi-Fi Protected Setup (WPS).

Note: An installation tutorial can also be found on the enrollment page of the Customer app or Customer website to walk through these steps.

[BLE mode \(recommended\)](#) [AP Mode](#) [WPS Mode](#)

BLE mode (recommended)

Note: This method will also enroll the device to the customer's account as part of the process.

To ensure a sufficient Wi-Fi signal, complete the following steps with the camera near its final location but prior to mounting.

1. Connect the camera to power. Verify the device powers on and the LED begins to blink white.
 - If it does not blink white after two minutes, press and hold the doorbell button and release when the LED begins to blink white (about 30 seconds).
2. On a Bluetooth-enabled mobile device, log in to the Customer app and complete the following step to add the video device to the customer's account.

To connect devices via BLE mode using the Customer app: ^

1. Log in to the Customer app.
2. Tap **More**.
3. Tap **Add Device**.
4. Tap **Video**.
5. Scroll to find the device or use the *Find Device* search bar to enter the model number, and then tap to select the device to add.
6. Enter a *Device Name*, then tap **Next**.
7. Power on the device and verify the LED light is flashing white, then tap **Next**.
 - If it is not flashing white, press and hold the button until the status LED starts blinking white. This may take several seconds.
 - Tap **Troubleshoot** to learn more about how to get the device to that state.

8. If Bluetooth is not enabled on your mobile device, approve the Bluetooth permission request when prompted, and then tap **Next**.
9. Bring your mobile device close to the device being enrolled, then tap **Scan**.
10. Allow time for your mobile device to scan for devices in the area.
11. Select the device to set up. Verify the selected device's MAC address matches the MAC address on the device being enrolled, then tap **Connect**.
12. Keep your phone near the device while it connects.
13. Once your phone is connected to the device, tap to select the Wi-Fi network. Either:
 - Select a known network in *My Wi-Fi Networks*, or
 - Select a new network in *Other Networks*, enter the password for the Wi-Fi network, and then tap **Connect**.
14. Allow a few minutes for the device to connect to the network.
15. Once the device connects to the Wi-Fi network, the device continues to complete the install on the customer's account. Once the installation is complete, verify the video device works properly.

AP Mode

1. Verify that the device powers on (flashing red LED) and then goes to AP mode (flashing white LED).
 - If the LED is not white after two minutes, press and hold the doorbell button and release when the LED begins to blink white (about 30 seconds).
2. On an Internet-enabled device, connect to the Wi-Fi network ADC-VDB775 (XX:XX:XX) where XX:XX:XX is the last six characters of the ADC-VDB775's MAC address, which is located on the device or packaging.
3. On the same device, open a web browser and enter <http://vdb775install.com> or **192.168.1.1** in the URL field. Follow the on-screen instructions to add the ADC-VDB775 to the Wi-Fi network. The LED may briefly turn red before blinking green. The LED will be solid green when the connection is complete.
4. Once the LED is solid green, enroll the device to the account using the steps in [Enroll the VDB775 to the account](#).

WPS Mode

1. Verify that device boots (flashing red LED) to AP mode (flashing white LED).
2. Press and hold the doorbell button and release when the LED begins to blink blue for WPS mode (about 35 seconds).
3. Activate WPS mode on the router. Consult your router's user guide for more information
4. The device will begin to connect to the Wi-Fi network. The LED will be solid green when the connection is complete.
5. Once the LED is solid green, enroll the device to the account using the steps in [Enroll the VDB775 to the account](#).

Enroll the VDB775 to the account

The ADC-VDB775 can be enrolled to a customer account using the Customer website or Customer app.
[Customer website](#)[Customer app](#)

Customer website

1. Navigate to the *Video Device Setup* page by entering the following URL using a web browser: **www.alarm.com/addcamera**. The customer's username and password for the account are required to log in.
 - If the installation tutorial was used, it automatically navigates to this page after completing the tutorial.
2. Enter the MAC address, which is located on the device or packaging, and then click **Find**.
3. Enter a name for the device, then click **Install**.
4. Follow the on-screen instructions to finish adding the camera. An installation progress bar displays on the screen.

Once the installation is complete, test the device to verify it is working as expected.

Customer app

1. Log in to the Customer app. You will need the username and password of the account to log in.
2. Tap .
3. Tap **Add Device**.
4. Tap **Doorbell Camera**.
 - If the device LED is not solid green, tap **ADC-VDB775** for the installation tutorial. If the device is already connected to Wi-Fi and has a solid green LED, continue to the next step.
5. Tap **Enter MAC Address**, then enter the camera's MAC address, which is located on the device or packaging.
6. Tap **Install** for the camera on the *Device Found* page.
7. Enter a device name, then tap **Next**.
8. Follow the on-screen instructions to finish adding the camera. The installation progress displays on the screen.

Once the installation is complete, test the device to verify it is working as expected.