
Stream SVR recordings using the SVR Timeline with Smart View

Alarm.com Stream Video Recorders (SVRs) have a remote interface on the Alarm.com customer website or Alarm.com app. Users can stream playback from specific times, adjust playback speed, see important sensor activity, and save/download clips.

For more information about saving/downloading clips, see [Download clips from a Stream Video Recorder](#).

The ADC-SVR122, ADC-SVR210, ADC-CSVR126, and CSV20XXP/CSV21XXP Pro Series devices can also play video back locally. For more information about using the Stream Video Recorders' local interfaces, see [Play back video locally to a TV](#).

View SVR recordings

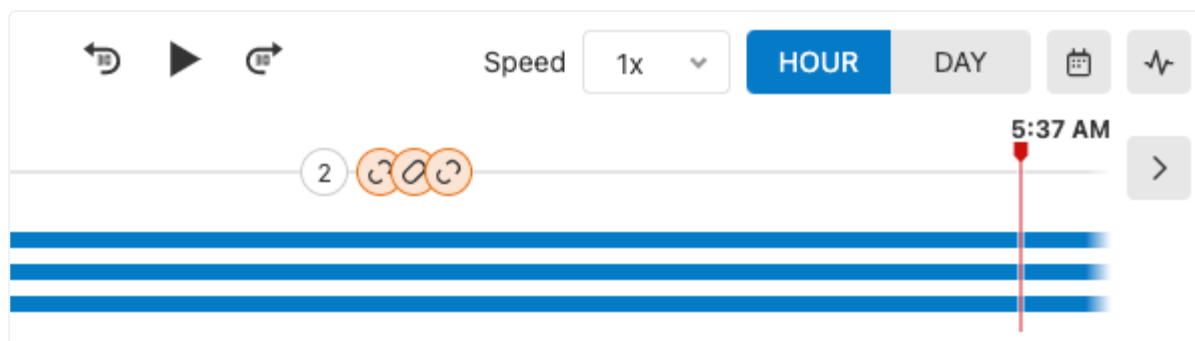
For additional options to search recorded video, see [Thumbnail Search for SVR and Onboard Timeline](#) and [Advanced Video Search](#).

Note: By default, the SVR Timeline will automatically display footage starting from 30 minutes prior to when it is accessed.

Expand all

To view SVR recordings using the Alarm.com customer website: ^

1. Log in to the Alarm.com customer website.
2. Click **Video**.
3. Click **SVR Timeline**.
4. Using the *Select Camera Group* dropdown, select a camera group if desired.
5. Click ► to stream recordings.



Note: For Third-Party Cameras and Pro Series Alarm.com Cameras, the SVR Timeline on the Alarm.com customer website displays a darker shade when the camera observes a significant amount of motion via pixel change as shown in the following image:



Media, iframe, embed and object tags are not supported inside of a PDF.

6. Click  to turn on the sound volume if audio is available for a recording.

Note: The option to turn on sound will only appear if a single camera is selected for viewing and the recording contains audio. If a camera group is selected for viewing, users will not be able to turn on audio for any of the recordings.

To view SVR recordings using the Alarm.com app: ^

1. Log in to the Alarm.com app.
2. Tap **Video**.
3. Tap **Live**.
4. Tap 📹 on the desired camera to view SVR/CSV/Onboard Recording footage.



5. Tap 🔊 to turn on the sound volume if audio is available for the recording.

Playback controls

Playback controls using the Alarm.com customer website: ^

Basic controls

- ▶ play footage.
- ⏭ skip forward 30 seconds.

- ⏮ skip backward 30 seconds.
- **1x** refers to the currently selected playback speed.
- 📅 choose a specific playback date.
- 🔍 digitally zoom to look more closely at the playback. For more information about the digital zoom feature, see the Digital Zoom section in [Live video streaming](#).

Timeline scale controls

- **HOURL** and **DAY** buttons are available to adjust the timeline scale using the Alarm.com customer website.
- > skip ahead by the current timeline scale.
- < skip back by the current timeline scale.

Note: The maximum playback speed for SVR Timeline footage on the Alarm.com customer website is **8x**.

Playback controls using the Alarm.com app: ^

Basic controls

- ▶ play footage.
- ⏭ skip forward 15 seconds.
- ⏮ skip backward 15 seconds.
- **1x** refers to the currently selected playback speed.

Timeline scale controls

- 📅 choose a specific playback date or time.
- Pinch the timeline to zoom in or expand the range of the displayed timeline.
- Tap a marker on the Smart View Timeline to jump to that point in time.

Note: The maximum playback speed for SVR Timeline footage on the Alarm.com app is **16x**.

Additional features available using the Alarm.com customer website

Hotkey navigation

Player view options

Action	Hotkey(s)
Toggle theater mode	T
Toggle fullscreen mode	F

Expanded camera

Action	Hotkey(s)
Cycle expanded camera forwards	N
Cycle expanded camera backwards	B

Select Camera Dropdown

Action	Hotkey(s)
Toggle selector	C
Close selector	Esc
Navigate forwards inside	Up Arrow + Tab
Navigate backwards inside	Down Arrow + Shift +T ab
Toggle/Click Item	Space + Enter
Open Save Modal (when selector is open)	S

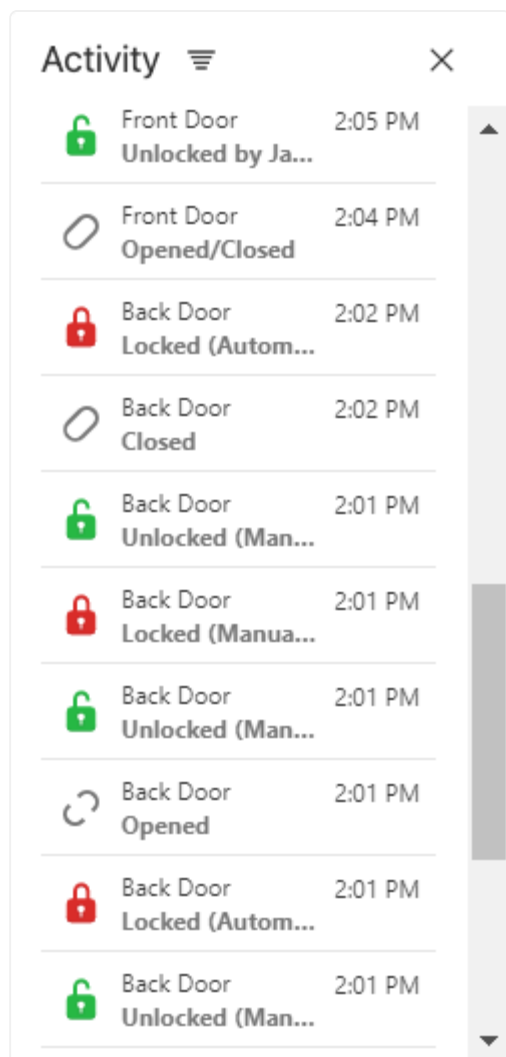
Playback controls (Onboard, SVR)

Action	Hotkey(s)
Seek backwards 30 sec.	Left Arrow
Seek forwards 30 sec.	Right Arrow

Action	Hotkey(s)
Play/Pause	Space
Speed reset to 1x	=
Next speed	]
Previous speed	[
Toggle datepicker	D

Timeline event filters using the Alarm.com customer website:

1. Click  to expand the activity card.
2. Click .
3. Using the available dropdown menus, select the desired event filters.
4. Click **Apply**.



Additional features available using the Alarm.com app

Timeline navigation

- Tap a marker on the Smart View Timeline to jump to that point in time.
- Scroll back and forth on the timeline to move through the activity feed history.
- Pinch the timeline to zoom in or expand the range of the displayed timeline.

Timeline event filters using the Alarm.com app:

1. Tap ☰.
2. Tap to select the desired event filters.
3. Tap **Apply**.

Filters

SHOW

☐ Recent Activity

☒ Specified Date Range

Thu, Oct 12, 2023

2:39 PM

Thu, Oct 19, 2023

2:39 PM

EVENTS

☒ All Events

☐ Alarms

☐ Arming/Disarming

☐ Battery/Power Failure

☐ Business Activity Analytics Alerts

☐ Business Hour Warnings

☐ Closed Late

☐ Closed on Time

☐ Closed Unexpectedly

CLEAR ALL

APPLY