

Smart Arming

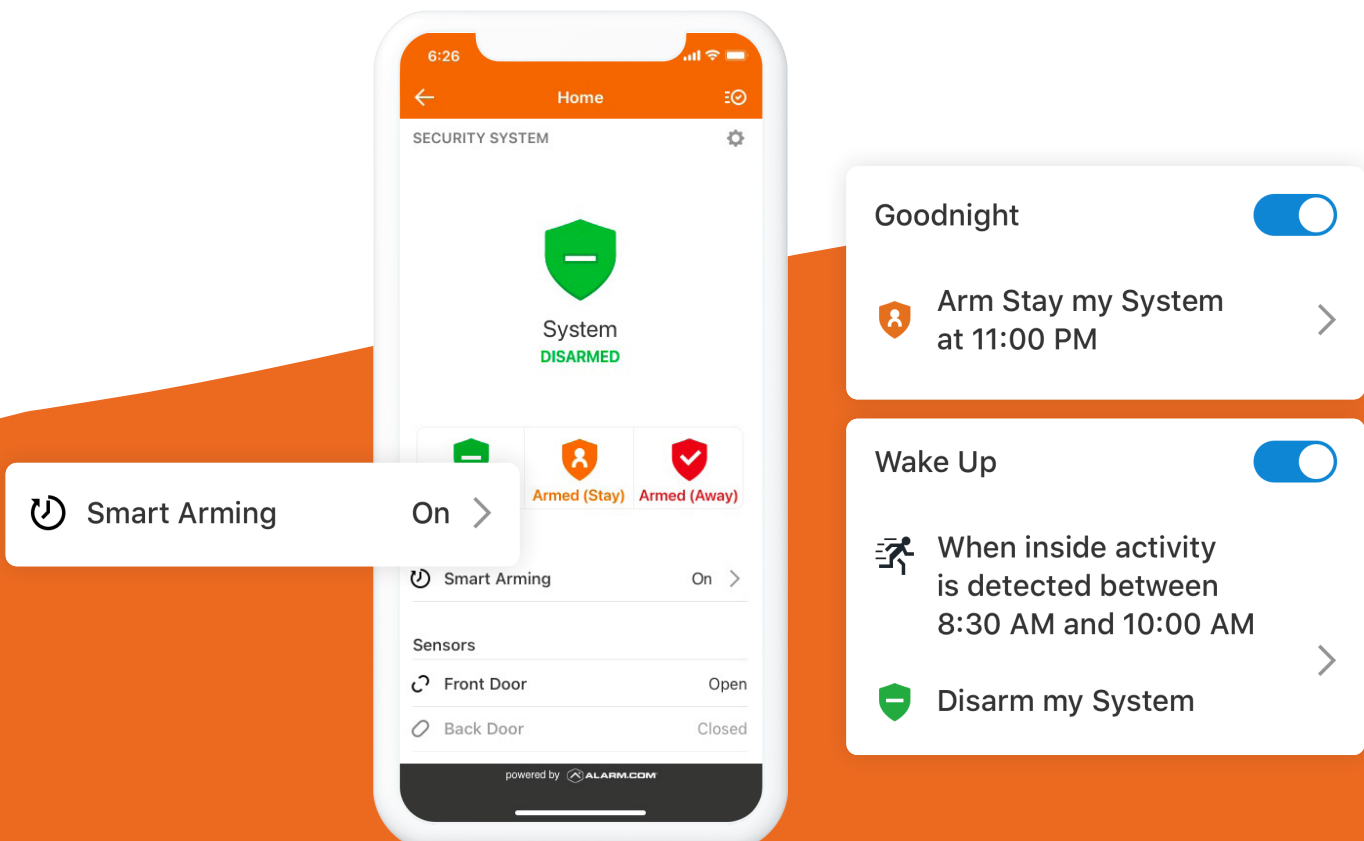


Automated security that fits your lifestyle

Ensure a customer's home is secure while preventing false alarms and costly fines. Smart Arming remembers to arm and disarm a customer's security system at a pre-set time or based on their activity. Offer customers the full value of your service—security included—with as little hassle as possible.

Security on Schedule

- + Sleep with a calm mind by setting the system to auto-arm before bedtime.
- + Simplify morning routines by setting the system to auto-disarm when a hallway motion sensor is activated.
- + Easy setup ensures customers never have to remember to arm and disarm.
- + Host guests with varying schedules without the worry of triggering costly false alarms.



Enable Smart Arming

For residential customers, the Smart Arming feature automatically arms the customer's system Arm Stay when they go to bed and Disarm it when they wake up. Smart Arming can be activated at a set time or when selected sensors detect activity. Smart Arming ensures that the system is secure every night while preventing false alarms.

Use-Case Example: A family with a regular nighttime routine schedules Smart Arming to arm the panel at 10:00 PM each night. Because they have small children who may wake early and let the dog out, they auto-disarm when activity is detected between 6:00 AM and 9:00 AM.

Compatibility

Service package

Smart Arming is automatically included in residential interactive service packages.

Smart Arming is designed to meet the needs of residential customers, versus Arming Schedules is designed with more options for customization to meet business use cases. For more information about the differences between Smart Arming and Arming Schedules, see [What is the difference between Smart arming and arming schedules?](#).

Important: If commercial arming schedules (*Scheduled Arm/Disarm*) is added-on to a customer's service package, the customer will not be able to access Smart Arming.

Panel compatibility

The following are compatible with Smart Arming. If the panel is not listed, it is not compatible with this feature.

Panel	Compatible Motion Sensor Groups (Arm + disarm)	Compatible Contact Sensor Groups (Arm)
2GIG GC2/e	4, 10, 23	1, 2, 3, 4, 5, 8, 10, 23
2GIG GC3/e	4, 10, 23	1, 2, 3, 4, 5, 8, 10, 23
2GIG EDGE	4, 10, 23	All
DSC PowerSeries Neo/Pro	4, 5, 9, 10	4, 5, 9, 10
Interlogix Concord/NX *	15, 17, 18, 20	14, 16
Interlogix XT/XTi/XTi-5i *	15, 35	14, 16
Qolsys IQ Panel 2	17, 20, 44, 43, 35	8, 9, 10, 12, 13, 14, 16, 25
Qolsys IQ Panel 4/IQ4 Hub/IQ4 NS	17, 20, 44, 43, 35	8, 9, 10, 12, 13, 14, 16, 25
SEM-DSC PowerSeries	4, 5, 25, 32	1, 2, 4, 5, 6, 25, 32
SEM-Honeywell/ADEMCO Vista	4, 10, 23	1, 2, 3, 4, 10, 23

*** Panel-specific considerations:**

- On the Simon XT/XTi/XTi-5i with firmware version below 193a, sensor-based disarm is only available.
- On the NX, the sensor groups display on Alarm.com as the Concord group number equivalent for that NX sensor type. For more information, see [When NX sensor types are changed remotely, do they use NX or Concord groups?](#)

For more information about sensor groups, see the panel-specific article for [Sensor groups](#).

Additional system considerations

- Smart Arming will not activate if a system is in Arm Away or Alarm
- Smart Arming is only available for security systems with one partition
- Sensor-based Arm Stay uses contact and motion sensors to detect activity; users select which sensors to include
- Sensor-based Disarm uses motion sensors only so someone breaking in can not disarm the panel; users select which sensors to include
- Smart Arming schedules that overlap may cause unexpected behavior. It is not recommended to set up overlapping schedules.

Note:

- Sensor Activity Monitoring (SAM) does not need to be enabled for Smart Arming to function properly.
- Climax, DSC, and PowerG PIR cameras can be selected with Sensor-based Arm Stay and Sensor-based Disarm.

To enable Smart Arming:

Smart Arming must first be enabled for customers using the Partner Portal.

1. Log in to the Partner Portal.
2. Mouse over *Customers*, then click **Customer Settings**.
3. Click **Account Creation Settings**.
4. For *Smart Arming*, click **Manage**.
5. Using the *Allow customers to manage Smart Arming* dropdown menu, click to select **View and Edit** to enable this feature for all customers.
 - Selecting *None* will ensure customers do not receive this feature.
 - For the best customer experience, avoid turning this On/Off frequently.

Configure Smart Arming

Once Smart Arming is enabled for customers, then customers can configure Smart Arming using the Customer app or Customer website.

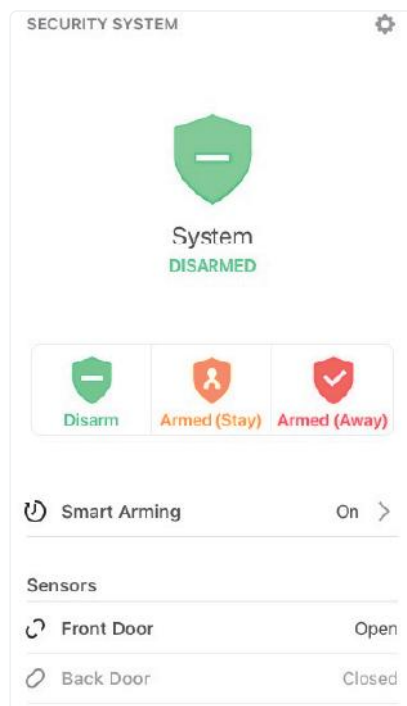
Important: To manage the Smart Arming rule, the customer login must have *Master Control*, *Full Control*, or *Custom* with *Remote Arming* selected. Additionally, *Limited Device Access* with *Remote Panel Control* and *Read Only* logins are able to view existing Smart Arming settings, but not manage them. For more information about customer permissions, see [Manage login permissions for secondary logins](#).

Expand all

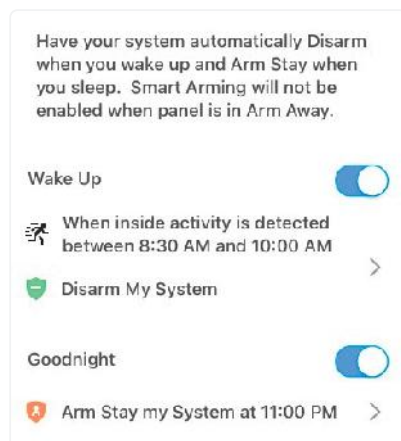
To configure Smart Arming using the Customer app: ^

Important: Managing this feature on the Customer app requires app version 4.21.14+ on iOS and 4.21.12+ on Android.

1. Log in to the Customer app.
2. Tap **Security System**.



3. Tap **Smart Arming**.



- Tap **Wake Up** to enable the disarm feature.
 - Use the dropdown menus to select the specific time to disarm the panel.
 - If the customer has motion sensors in compatible groups, there is also the option to *Disarm when activity is detected between* specific times for selected sensors included in the rule. Use the *Time frames* dropdown menus to select the start and end times for this to be active.
 - This feature only occurs when the panel is armed stay.
 - When *Disarm at X:XX even if no activity is detected* is selected, the panel disarms at the end of the selected time frame if no motion is detected during the selected time period.

- The rule is designed to disarm once during the selected time period. If the panel has disarmed once due to motion, it will not disarm again at the end of the selected time period.

Example: A user sets the Wake Up rule to disarm the panel due to no activity. The Wake Up rule is triggered to disarm the panel. Within the time frame, the user arms the panel remotely or locally. The Wake Up rule will no longer disarm the panel until the following day.

- Tap **Goodnight** to enable the arm stay feature.
 - Use the dropdown menus to select the specific time to arm stay the panel.
 - If the customer has motion/contact sensors in compatible groups, there is also the option to *Arm stay between specific times when no activity has been detected* for a specified duration for selected sensors included in the rule. Use the *Time frames* dropdown menus to select the start and end times for this to be active and the duration for inactivity.
 - This rule can arm the panel multiple times in the selected time period.

Example: A user sets the Goodnight rule to arm stay after 30 minutes of inactivity. During the time frame, the Goodnight rule triggers to arm stay the panel and the user disarms the panel remotely or locally. Once the inactivity time period is reached again, the rule will trigger the panel to arm stay again.

Goodnight
Goodnight will not run if your system is in Arm Away.

☐ Arm Stay at 9:40 PM.

9 : 40 PM

☒ Arm Stay between 9:40 PM and 7:50 AM when no activity has been detected for 120 minutes.

Time frames

Duration: 2 hours

Start time: 9 : 40 PM

End time: 7 : 50 AM

Included sensors (3/3) >

Included sensors ✕

The sensors selected below are used to detect activity.

[Select All](#)

- ☒ Basement Motion
- ☒ Bedroom Window
- ☒ Child's Room Motion

To configure Smart Arming using the Customer website: ^

1. Log in to the Customer website.
2. On the **Security System** card, click the Smart Arming icon.
3. Click **Smart Arming**.

Note: Smart Arming can also be accessed from the *Automation* page.

4. Click to toggle on **Wake Up** to enable the disarm feature. Click  to configure the feature.
 - Use the dropdown menus to select the specific time to disarm the panel.
 - If the customer has motion sensors in compatible groups, there is also the option to *Disarm when activity is detected between* specific times for selected sensors included in the rule. Use the *Time frames* dropdown menus to select the start and end times for this to be active.
 - This feature only occurs when the panel is armed stay.
 - When *Disarm at X:XX even if no activity is detected* is selected, the panel disarms at the end of the selected time frame if no motion is detected during the selected time period.
 - The rule is designed to disarm once during the selected time period. If the panel has disarmed once due

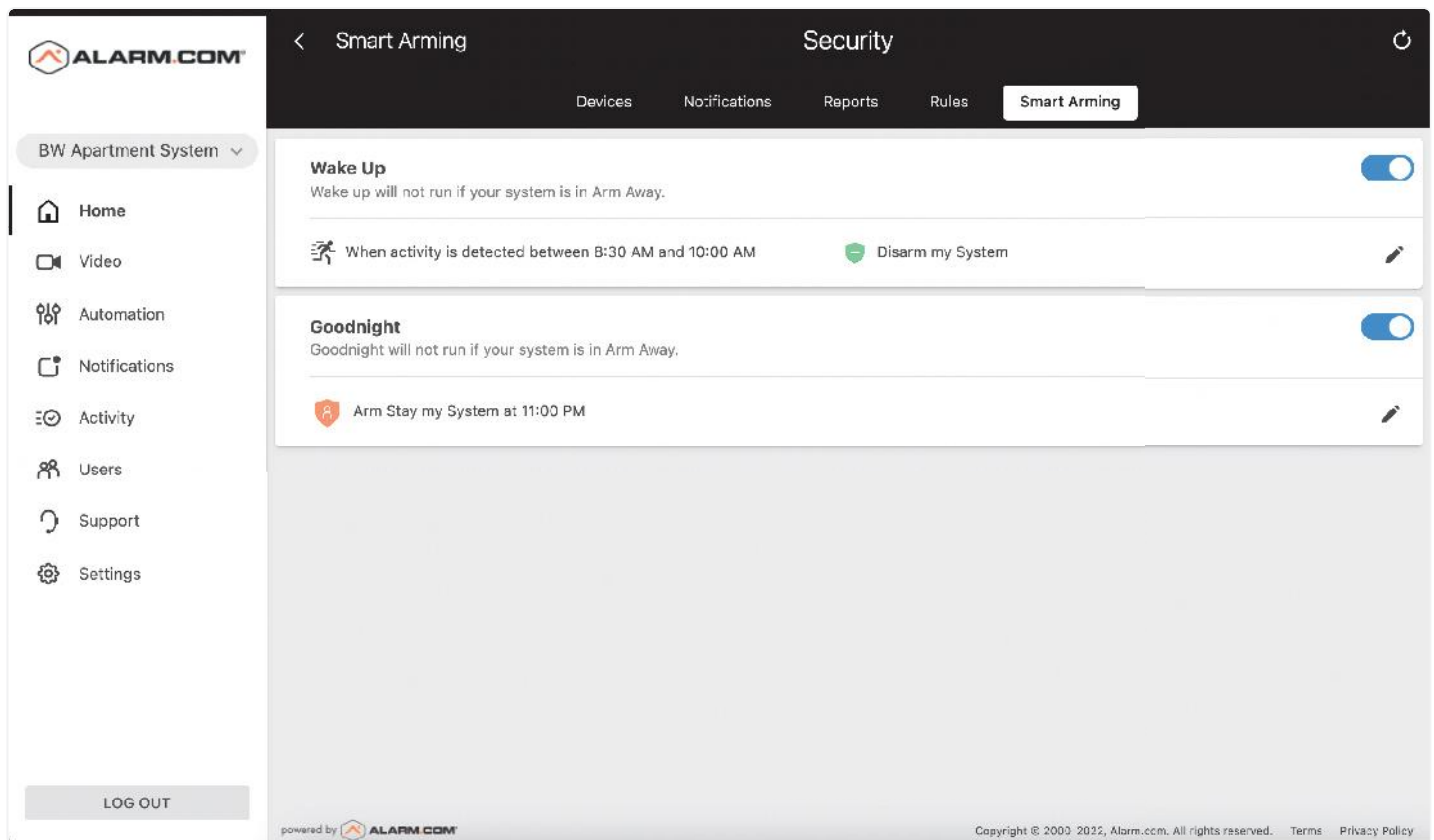
to motion, it will not disarm again at the end of the selected time period.

Example: A user sets the Wake Up rule to disarm the panel due to no activity. The Wake Up rule is triggered to disarm the panel. Within the time frame, the user arms the panel remotely or locally. The Wake Up rule will no longer disarm the panel until the following day.

5. Tap **Goodnight** to enable the arm stay feature. Click  to configure the feature.

- Use the dropdown menus to select the specific time to arm stay the panel.
- If the customer has motion/contact sensors in compatible groups, there is also the option to *Arm stay between specific times when no activity has been detected* for a specified duration for selected sensors included in the rule. Use the *Time frames* dropdown menus to select the start and end times for this to be active and the duration for inactivity.
 - This rule can arm the panel multiple times in the selected time period.

Example: A user sets the Goodnight rule to arm stay after 30 minutes of inactivity. During the time frame, the Goodnight rule triggers to arm stay the panel and the user disarms the panel remotely or locally. Once the inactivity time period is reached again, the rule will trigger the panel to arm stay again.



Smart Arming

Smart Arming

BW Apartment System

Home

Video

Automation

Notifications

Activity

Users

Support

Settings

LOG OUT

Goodnight

Goodnight will not run if your system is in Arm Away.

Arm Stay at 10:00 PM.

10:00 PM

Arm Stay when no activity is detected for 30 minutes between 10:00 PM and 11:30 PM.

Time frames

Duration: 30 minutes

Start time: 10:00 PM

End time: 11:30 PM

Included sensors

☐ 2nd Back Door

☐ 2nd Front Door

☐ Back Area Storage Motion

☐ Back Door

☐ Blake Bath Window

☐ Blake Left Window

☐ Blake Motion Bath

☐ Family Room Motion

☐ Family Room Window

☐ Front Door

☐ Front Window Motion

☐ Left Front Window

☐ Right Front Window

CANCEL

SAVE

Smart Arming

Smart Arming

BW Apartment System

Home

Video

Automation

Notifications

Activity

Users

Support

Settings

LOG OUT

Wake Up

Wake up will not run if your system is in Arm Away.

Disarm at 8:30 AM.

8:30 AM

Disarm when activity is detected between 8:30 AM and 10:00 AM.

Time frames

Start time: 8:30 AM

End time: 10:00 AM

☒ Disarm at 10:00 AM even if no activity is detected.

Included sensors

The sensors selected below are used to detect activity. Outdoor sensors should not be selected to prevent outside activity from disarming your system.

☒ Back Area Storage Motion

☒ Blake Motion Bath

☐ Family Room Motion

☐ Front Window Motion

CANCEL

SAVE

https://answers.alarm.com/Partner/Installation_and_Troubleshooting/Website_and_Apps/Security/Enable_Smart_Arming
 Updated: Thu, 23 Oct 2025 17:09:49 GMT

8