
New Rules Builder Overview

Note: Creating automation rules using the New Rules Builder can only be completed using the Customer website or Customer app. A service provider can request to Log In with Access from the Partner Portal or MobileTech app to create and edit rules through the *Log In as Customer* option. For more information about the Log In with Access feature, see [Using Log In with Access](#).

Supported rules

Expand all

Arming-triggered rules ^

- Arming-triggered access control
 - Disarming-triggered access control unlock
 - Arming-triggered access control lock
- Arming-triggered light
 - Disarming-triggered light on/off/dim
 - Arming-triggered light on/off/dim
 - Disarming-triggered color light change
 - Arming-triggered color light change
- Arming-triggered lock
 - Disarming-triggered unlock
 - Arming-triggered lock
- Arming-triggered video
 - Disarming-triggered video
 - Arming-triggered video
- Arming-triggered garage
 - Disarming-triggered garage open
 - Arming-triggered garage close
- Arming-triggered scene
 - Disarming-triggered scene
 - Arming-triggered scene
- Arming-triggered shade control

- Disarming-triggered shade open/close/position
- Arming-triggered shade open/close/position
- Local disarm triggered panel image capture (this rule requires a panel with a built-in camera)

Sensor-triggered rules ^

- Contact sensor-triggered light
 - Contact sensor opening-triggered light on/off/dim
 - Contact sensor closing-triggered light on/off/dim
 - Contact sensor opening-triggered color light change
 - Contact sensor closing-triggered color light change
- Motion sensor-triggered light
 - Motion sensor activating triggered light on
 - Motion sensor inactivating-triggered light off
 - Motion sensor activating-triggered color light change
 - Motion sensor inactivating-triggered color light change
- Contact sensor-triggered video
 - Contact sensor opening-triggered video
 - Contact sensor closing-triggered video
- Contact sensor-triggered lock (auto re-lock)
 - Contact sensor closing-triggered lock
- Contact sensor-triggered shade control
 - Contact sensor opening-triggered shade open/close/position
 - Contact sensor closing-triggered shade open/close/position
- Motion sensor-triggered shade control
 - Motion sensor opening-triggered shade open/close/position
 - Motion sensor closing-triggered shade open/close/position
- Sensor left open triggered thermostat
 - Sensor left open-triggered AC setpoint increase
 - Sensor left open-triggered Heat setpoint decrease
 - Sensor left open-triggered thermostat Off mode

Lock-triggered rules ^

Note: Automation rules triggered by unlocking a lock are only available for keypad lock models.

- Lock-triggered panel image capture
 - Unlocking-triggered panel image capture

- Lock-triggered arming
 - Unlocking with user code-triggered disarm
 - Locking-triggered arm
- Lock-triggered lock
 - Locking-triggered lock
- Lock-triggered video
 - Locking-triggered video
 - Unlocking-triggered video
- Lock-triggered scene
 - Locking-triggered scene
 - Unlocking-triggered scene

Access control-triggered rules ^

- Access control triggered arming
 - Double swiping-triggered arm
 - Single swiping-triggered disarm
- Configure an Access Control door to accept or reject credentials based on whether a system is armed or disarmed
- Automate Access Control doors when a credential is scanned
 - Unlock
 - Lock when unlocked (e.g., after a closing shift, swipe to lock the door that was continuously kept unlocked during business hours)
 - Unlock when locked (e.g., the first person to arrive in the morning can unlock a secure door and then allow the door to remain unlocked for business hours)
 - Lock
- Configure a camera to record video when a credential is scanned
- Configure the security system to arm or disarm upon credential scan

Alarm-triggered rules ^

- Alarm-triggered light
 - Alarm-triggered light on/off/dim
 - Alarm-triggered color light change
- Fire/smoke/CO alarm-triggered unlock

Note: this rule may only be applied to one lock per account

- Water-alarm triggered valve close
- Alarm-triggered shade control

- Alarm-triggered shade open/close/position
- Alarm-triggered image capture

Garage-triggered rules

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- Garage-triggered light
 - Garage opening-triggered light on/off/dim
 - Garage closing-triggered light on/off/dim
 - Garage opening-triggered color light change
 - Garage closing-triggered color light change

Gate-triggered rules

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- Gate-triggered light
 - Gate opening-triggered light on/off/dim
 - Gate closing-triggered light on/off/dim
 - Gate opening-triggered color light change
 - Gate closing-triggered color light change

Location-triggered rules

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- Location-triggered light
 - Location-triggered light on/off/dim
 - Location-triggered color light change

Doorbell-triggered rules

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- Doorbell-triggered light
 - Doorbell button press-triggered light on/off/dim
 - Doorbell button press-triggered color light change
 - Doorbell motion detection-triggered light on/off/dim
 - Doorbell motion detection-triggered color light change

Create an automation rule using the New Rules Builder

To create an automation rule using the New Rules Builder on the Customer website: ^

1. Log into the Customer website, or Log In With Access to the customer's account on the Partner Portal.
2. Click **Automation**.
3. Click **Add New Rule**.
4. Click **New Rules Builder**.
5. In the *Name of rule* field, enter a name for the rule.
6. Click **when** to select the trigger device and action.
7. Select the trigger device, then click **Next**.
8. Select the trigger action, then click **Done**.
9. Click **then** to select the automation device and trigger.
10. Select the automation device, then click **Next**.
11. Select the automation action, then click **Done**.
12. If desired, click **Run at All Times** to edit when the rule will run.
 - Click to select **At All Times** for the rule will be carried out any time of day.
 - Click to select **Only during the following times** to determine the specific days and times the rule will be carried out.
 - a. In *Day(s)*, click to select the days the rule will be active.
 - b. Using the *Starting at* dropdown menu, select the start time for this rule.
 - c. Using the *Ending at* dropdown menu, select the end time for this rule.
13. After selecting times for the rule to run, click **Done**.
14. Verify the rule is configured with the correct settings.
15. Click **Save**.

To create an automation rule using the New Rules Builder on the Customer app: ^

1. Log into the Customer app, or Log In With Access to the customer's account on the MobileTech app.
2. Tap .
3. Tap **Automation**.
4. Tap  to create a new rule.
5. Enter a name for the new rule.
6. Next to *when*, tap **Select**.
7. Tap the trigger device type, then tap **Next**.
8. Select the trigger device(s) and trigger action, then tap **Done**.
9. Next to *then*, tap **Select**.

10. Select the automation device, then tap **Next**.
11. Select the automation action, then tap **Done**.
12. If desired, next to *Run at all times*, tap **Select** to edit when the rule will run.
 - Tap to select **At All Times** for the rule will be carried out any time of day.
 - Tap to select **Only during the following times** to determine the specific days and times the rule will be carried out.
 - a. In *Day(s)*, tap to select the days the rule will be active.
 - b. Using the *Starting at* dropdown menu, tap the start time for this rule.
 - c. Using the *Ending at* dropdown menu, tap the end time for this rule.
13. After selecting times for the rule to run, tap **Done**.
14. Verify the rule is configured with the correct settings.
15. Tap **Save**.