



24^{IN}Control
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Reconnect a SkyBell Doorbell Camera if the wireless network or router changes

It is recommended to delete and factory reset the device before reinstalling it.

To delete the Skybell from the customer app:

1. Log into the customer app.
2. Tap **More** (at bottom right).
3. Tap **Manage Devices**.
4. Tap [...] next to the doorbell you'd like to delete.
5. Tap **Remove Device**.

After the doorbell was deleted, factory reset the doorbell:

1. Factory reset the SkyBell Doorbell Camera by pressing and holding the doorbell button until the LED starts **blinking yellow**.
2. Wait for the SkyBell Doorbell Camera to reboot and enter Access Point (AP) mode. The LED **blinks red and green** to indicate it is in AP mode.

To reinstall the device using the customer app:

1. Verify that the SkyBell Doorbell Camera **blinking red and green**
2. Log into the customer app.
3. Tap **Video**
4. Tap the **gearwheel** at the upper right corner.
5. Tap **Add Device** (or Add Camera).
6. Select one of the Skybell models pictured in the list (they all are added in the same manner)
7. Follow the on-screen instructions to finish installing the SkyBell Doorbell Camera. For more information, to finish installing the SkyBell Doorbell Camera. For more information,