
Create/edit an event-triggered light automation rule

Event-triggered light rules allow users to automatically turn lights on and off based on the status of the security system, sensor state, or by crossing a Geo-Fence.

Create or edit an event-triggered light automation rule

Expand all

To create or edit an event-triggered light automation rule using the Customer website: ^

1. Log in to the Customer website or Log In With Access to the customer's account on the Partner Portal.
2. Click **Automation**.
3. Click **Add New Rule** to create a new rule or click  next to an existing rule to edit it.
4. Click **New Rules Builder**.

Note: Automation rules using a Geo-Fence cannot be created using the New Rules Builder. Click **Event-Triggered Rule** to create an automation rule using a Geo-Fence.

5. Click **when** to select the trigger device and action.
6. Select the trigger device, then click **Next**.
7. Select the trigger device(s) and trigger action, then click **Done**.
8. Click **then** to select the automation device and trigger.
9. Select **Light**, then click **Next**.
10. In *Select Light(s)*, select the desired lights.
11. In *Select Action*, select the desired action, then click **Done**.
12. Enter the desired name for the rule.
13. If desired, click **Run at All Times** to edit when the rule will run.
 - Click to select **At All Times** for the rule will be carried out any time of day.
 - Click to select **Only during the following times** to determine the specific days and times the rule will be carried out.
 - a. Click to select the days the rule will be active.
 - b. Using the *Starting at* dropdown menu, select the start time for this rule.
 - c. Using the *Ending at* dropdown menu, select the end time for this rule.
14. After selecting times for the rule to run, click **Done**.

15. Verify the rule is configured with the correct settings.
16. Click **Save**.

To create or edit an event-triggered light automation rule using the Customer app: ^

Note: Automation rules using a Geo-Fence can only be created as an *Event-Triggered Rule* using the Customer website.

1. Log in to the Customer app or Log In With Access to the customer's account on the MobileTech app.
2. Tap .
3. Tap **Automation**.
4. Tap  to create a new rule or tap  next to an existing rule to edit it.
5. Next to *when*, tap **Select**.
6. Tap the trigger device type, then tap **Next**.
7. Select the trigger device(s) and trigger action, then tap **Done**.
8. Next to *then*, tap **Select**.
9. Select **Light**, then tap **Next**.
10. In *Select Light(s)*, select the desired lights.
11. In *Select Action*, select the desired action, then tap **Done**.
12. Enter the desired name for the rule.
13. If desired, next to *Run at all times*, tap **Select** to edit when the rule will run.
 - Tap to select **At All Times** for the rule will be carried out any time of day.
 - Tap to select **Only during the following times** to determine the specific days and times the rule will be carried out.
 - a. Tap to select the days the rule will be active.
 - b. Using the *Starting at* dropdown menu, tap the start time for this rule.
 - c. Using the *Ending at* dropdown menu, tap the end time for this rule.
14. After selecting times for the rule to run, tap **Done**.
15. Verify the rule is configured with the correct settings.
16. Tap **Save**.

Create and edit an event-triggered lock automation rule

Customers can create event-triggered lock automation rules. Event-triggered lock rules allow the customer to automatically lock or unlock door locks based on the status of the customer's security system or additional locks.

Note: Creating automation rules can only be completed using the Customer website or Customer app. A service provider can request to *Log In with Access* from the Partner Portal or MobileTech app to create and edit rules through the *Log In as Customer* option. For more information about the Log In with Access feature, see [Using Log In with Access](#).

Create or edit an event-triggered lock automation rule

Expand all

To create or edit an event-triggered lock automation rule using the Customer website: ^

1. Log in to the Customer website, or Log In With Access to the customer's account on the Partner Portal.
2. Click **Automation**.
3. Click **Add New Rule** or click  next to an existing rule to edit it.
4. Click **New Rules Builder**.
5. Click **when** to select the trigger device and action.
6. Select the trigger device, then click **Next**.
7. Select the trigger action, then click **Done**.
8. Click **then** to select the automation device and trigger.
9. Select **Lock**, then click **Next**.
10. In *Select Lock(s)*, select the desired locks.
11. In *Select Action*, select the desired action, then click **Done**.
12. Enter the desired name for the rule.
13. If desired, click **Run at All Times** to edit when the rule will run.
 - Click to select **At All Times** ___ for the rule will be carried out any time of day.
 - Click to select **Only during the following times** to determine the specific days and times the rule will be carried out.
 - a. Click to select the days the rule will be active.
 - b. Using the *Starting at* dropdown menu, select the start time for this rule.
 - c. Using the *Ending at* dropdown menu, select the end time for this rule.

14. After selecting times for the rule to run, click **Done**.
15. Verify the rule is configured with the correct settings.
16. Click **Save**.

To create or edit an event-triggered lock automation rule using the Customer app: ^

1. Log in to the Customer app, or Log In With Access to the customer's account on the MobileTech app.
2. Tap .
3. Tap **Automation**.
4. Tap  to create a new rule or tap  next to an existing rule to edit it.
5. Next to *when*, tap **Select**.
6. Tap the trigger device type, then tap **Next**.
7. Select the trigger device(s) and trigger action, then tap **Done**.
8. Next to *then*, tap **Select**.
9. Select **Lock**, then tap **Next**.
10. In *Select Lock(s)*, select the desired locks.
11. In *Select Action*, select the desired action, then tap **Done**.
12. Enter the desired name for the rule.
13. If desired, next to *Run at all times*, tap **Select** to edit when the rule will run.
 - Tap to select **At All Times** for the rule will be carried out any time of day.
 - Tap to select **Only during the following times** to determine the specific days and times the rule will be carried out.
 - a. Tap to select the days the rule will be active.
 - b. Using the *Starting at* dropdown menu, tap the start time for this rule.
 - c. Using the *Ending at* dropdown menu, tap the end time for this rule.
14. After selecting times for the rule to run, tap **Done**.
15. Verify the rule is configured with the correct settings.
16. Tap **Save**.