
Legrand Audio Quick Start Guide

Compatibility Alert: Alarm.com is ending support of the Legrand On-Q Digital Audio System with firmware updates after version 2018.1.6. The ability to activate new Legrand On-Q integrations for customers will also be disabled. Existing customers with supported firmware are not impacted by this change.

Integrate a Legrand Digital Audio System with the Alarm.com app for access to its digital audio system from the user's Alarm.com customer app.

Note: Legrand Digital Audio System features can only be managed through the Alarm.com app.

Supported hardware

The Legrand Digital Audio System is comprised of the following Alarm.com-supported components:

- Digital Audio Distribution Module (AU7000)
- Digital Audio Amplified Keypad (AU7010-XX)
- Digital Audio Expansion Modules (AU7004)
- Digital Input Module (AU7001)
- Digital Audio Local Source Input (AU7008-XX)
- Digital Audio Global Source Input (AU7007-XX)

For more information about these devices and installing Legrand hardware, see [Legrand Installation Guide](#).

Connect a Legrand system to the Alarm.com account:

1. Log into the Legrand app, and verify the system displays correctly.

Note: The device must be on the same network as the audio distribution module for the Legrand app to work properly.

2. Log into the Alarm.com account using the username and password.
3. Tap .
4. Tap **Audio**.
5. Tap **Select System**.
6. Tap **Legrand**.
7. Tap **Done**.
8. Tap **Start** to load the speakers (zones) tied to the user's Legrand Digital Audio System.

9. Tap **Continue**.

To control audio using the Alarm.com app:

To play audio from a device with the Alarm.com app, the device must be connected to a source wired to the audio distribution module.

Note: Song selection is not available from the Alarm.com app.

- 1. Log into the customer app.
- 2. Tap **Audio**.
- 3. Tap zone selection.

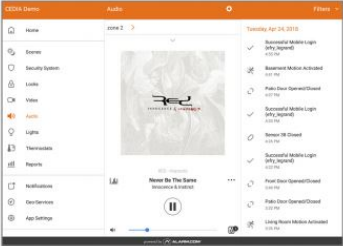
Note: The zone selection can display as the name of the first zone.

- 4. Tap the desired zone.

Note: All zones can be played at once using the *Play All* option.

Navigating the Source Menu

Icon	Description
	Plays the source
	Pauses the source
	Shows the activity state of a zone
	- Slide the blue bar to raise or lower the volume - Tap to reveal the volume menu for all zones
	Press to mute the selected zone(s)
	Press to unmute the selected zone(s)
	Displays additional source options: - Play now - Play on all zones - Play on multiple zones - Open Legrand App - Cancel
	Drops the screen to display options
	- Displays the number of zones playing the selected source - Press to display list of zones and volume settings



Zone Setting

Tap to open the zone settings menu. From here:

- Change the volume of any zone

- Select additional zones to play a source by checking the box next to the zone
- Rotate through the source options to choose different sources for the zones
- Select all zones to play one source
- Deselect all zones from playing a source

The Source Page

Tap the three dots on the source menu to go to the source page. From here:

- Play now – play the source on the selected zone
- Play on all zones – play the source on all of the zones
- Play on multiple zones – play the source on selected zones
- Open Legrand App – go to the user's Legrand Digital Audio app
- Cancel – go back to the source menu

Add Legrand Audio to Scenes

Legrand Audio control can be added to a Scene using the customer app. It is possible to play, turn off, or mute zones while running a Scene.

To create a Scene featuring Legrand Audio:

1. Log into the customer app.
2. Tap **Scenes**.
3. Tap + to create a new Scene.
4. Tap **Change Icon** to change the displayed icon for the Scene.
5. Tap **Done** to confirm the selection.
6. Enter a name for the Scene.
7. Tap + to add devices.
8. Tap **Audio**.
9. Select which action the Scene should control (e.g., **Play zones**, **Turn off zones**, or **Mute zones**).
10. Select which zones will be controlled by the Scene.
11. Tap **Done**.
12. Add any additional devices to the Scene, then tap ✓ to save.

Note: For more information about Scenes, see [How do Scenes work?](#).

Remove a Legrand system from a customer account:

A Legrand system can only be removed using the Partner Portal.

Using the Partner Portal:

1. Log into the Partner Portal.
2. Find the customer account.
3. Click **Equipment**.
4. Click **Audio**.
5. In *Device Commands* for the Audio Controller, click **Delete Device**.

Troubleshooting audio integration

Audio is not an option in the customer app

If the option for *Audio* is not on the menu, verify the customer has *Audio Integration* as an add-on to their Service Package. For more information about updating the Service Package, see [Change or adjust the service package on a customer account](#).

If *Audio Integration* is on the customer's Service Package, the user may need to log out and log back into the app.

Legrand devices are not found when provisioning in the customer app

- Verify that the user's device is connected to the same internet network as the Legrand system.
- Verify the Legrand Audio Distribution Module (ADM) firmware has been updated with the newest available firmware.