
Genie and Overhead Door - Integration Guide

Customers can add Wi-Fi Genie and Overhead Door garage door openers to their Alarm.com systems and take full advantage of our smart automation and remote control features.

Technicians can connect the devices using step-by-step installation wizards found in the Partner Portal and MobileTech app. Customers can enroll pre-installed devices using the Add Device Portal found in the Customer website and Customer app.

Requirements

- Compatible mobile versions:
 - iOS device with firmware version 8.0+
 - Android device with firmware version 2.1+
 - Alarm.com mobile app version 4.10.4+
- Current versions of the Aladdin Connect or OHD Anywhere mobile apps

Note: These apps are only required if integrating pre-installed hardware.

- At least one Wi-Fi-enabled Genie or Overhead Door garage device
- *Garage Door & Gate Control* service package add-on

Features

- Remote control garage doors
- Automate as part of rules and Scenes
- Easily add through the Partner Portal, MobileTech app, or Add Device Portal

Option 1: Add new Genie and Overhead Door garage devices to Alarm.com

Note: If the Genie or Overhead Door garage device has been enrolled to the manufacturer's app (i.e., Aladdin, Overhead Door, etc.), see [Option 2: Integrate pre-installed Genie and Overhead Door garage devices with Alarm.com](#).

Access the installation wizard

Expand all

To access the installation wizard using the Partner Portal: ^

1. Log in to the Partner Portal.
2. Find the customer account.
3. Click **Equipment**.
4. Click **Cloud Devices**.
5. In *Manage Devices*, click **Open Add Device Portal**.

Note: If the pop-up window is blocked, click to allow it.

6. Click **Garage Door**.
7. Click either **Genie Aladdin Connect** or **Overhead Door OHD Anywhere**.
8. Click **Next**.

To access the installation wizard using the MobileTech app: ^

1. Log in to the MobileTech app.
2. Find the customer account.
3. Tap **Add Device**.
4. Tap **Garage Door (Genie)**.
5. Log in as the user to access the installation wizard.
6. Tap **Garage Door**.
7. Tap either **Genie Aladdin Connect Devices** or **Overhead Door OHD Anywhere Devices**.
8. Tap **Next**.

Install the garage device

To install the Retrofit Kit: ^

1. Follow the steps described in [Access the installation wizard](#).
2. Read through the instructions on the *Get Started!* page of the wizard, then click **Next**.

Important: Before proceeding, install the hardware according to the manufacturer's instructions, skipping over any steps that ask you to download an app, create an account, add the device to an account, or set up Wi-Fi on the device.

3. On the *Device Model* page, click **Retrofit-Kit**.
4. Pair the Door Position Sensor according to the instructions presented.
 - a. Verify the control module is connected to power.

- b. Press and hold one of the three buttons on the door control module that you want to pair until the device beeps. After the beep, the light above the button will begin to flash.
 - c. Pull the tab on the door position sensor, or press the button on the sensor if the tab has already been removed. The sensor LED will begin to flash.
 - d. Once paired with the door control module, the door position sensor LED will stop flashing.
 5. Click **Next**.
 6. Enter a name for the device and its serial number.
 7. Click **Next**.
 8. When asked if the device is connected to Wi-Fi, click **No** if it is not.
- Note:** If the device is connected to Wi-Fi, click **Yes**. The wizard will proceed to the final step.
9. When asked how you would like to connect the device to Wi-Fi, click **Wireless Access Point (AP)**.
 10. Set up Wi-Fi on the device according to the instructions presented.
 - a. Locate the Wi-Fi button on the device.
 - b. Press and hold the **Wi-Fi button** until the unit beeps and the LED changes color.
 - c. Connect your smartphone/tablet to the *gdocntl* Wi-Fi network.
 - d. Open <http://192.168.1.1> in your web browser and follow the on screen instructions to connect the device to a network.
 - e. Return to this wizard once complete and click **Next**.
 11. Verify the device is online.
 - a. Open and close the garage door twice from the wall button or car remote.
 - b. Verify that the device's Wi-Fi signal indicator LED is solid green.

Note: If the device reports a malfunction status after completing this wizard, the device may be offline. Return to this wizard and re-enter the device's serial number when prompted. Complete the Wi-Fi setup steps again, selecting No when asked if the device is connected to Wi-Fi. Clear out any saved Wi-Fi configurations and reconnect to the Wi-Fi network.

12. Click **Next** to finish the wizard or **Try Again** to re-attempt the installation.

To install the Wi-Fi Garage Door Opener: ^

1. Follow the steps described in [Access the installation wizard](#).
2. Read through the instructions on the *Get Started!* page of the wizard, then click **Next**.

Important: Before proceeding, install the hardware according to the manufacturer's instructions, skipping over any steps that ask you to download an app, create an account, add the device to an account, or set up Wi-Fi on the device.

3. On the *Device Model* page, click **Wi-Fi Garage Door Opener**.
4. Enter a name for the device and its iDCM serial number.



Correct Serial Number



Incorrect Serial Number



5. Click **Next**.
6. When asked if the device is connected to Wi-Fi, click **No** if it is not.

Note: If the device is connected to Wi-Fi, click **Yes**. The wizard will proceed to the final step.
7. When asked how you would like to connect the device to Wi-Fi, click **Wireless Access Point (AP)**.
8. Set up Wi-Fi on the device according to the instructions presented.
 - a. Locate the Wi-Fi button on the device.
 - b. Press and hold the **Wi-Fi button** until the unit beeps and the LED changes color.
 - c. Connect your smartphone/tablet to the *gdocntl* Wi-Fi network.
 - d. Open <http://192.168.1.1> in your web browser and follow the on screen instructions to connect the device to a network.
 - e. Return to this wizard once complete and click **Next**.
9. Verify the device is online.
 - a. Open and close the garage door twice from the wall button or car remote.
 - b. Verify that the device's Wi-Fi signal indicator LED is solid green.

Note: If the device reports a malfunction status after completing this wizard, the device may be offline. Return to this wizard and re-enter the device's serial number when prompted. Complete the Wi-Fi setup steps again, selecting No when asked if the device is connected to Wi-Fi. Clear out any saved Wi-Fi configurations and reconnect to the Wi-Fi network.
10. Click **Next** to finish the wizard or **Try Again** to re-attempt the installation.

Option 2: Integrate pre-installed Genie and Overhead Door garage devices with Alarm.com

Enable the Add Device Portal

Use the Aladdin Connect or OHD Anywhere app logins to add a Genie or Overhead Door garage device to the Alarm.com account using the Add Device Portal in the Customer website or Customer app.

Important: These devices cannot be enrolled using *Log In with Access*. The customer must be logged into their account in order to use the Add Device portal.

For assistance with installing Genie or Overhead Door garage hardware, contact Genie or Overhead Door support.

Important: Before a Genie or Overhead Door garage device can be added to an Alarm.com account, **Genie Aladdin Connect** or **Overhead Door OHD Anywhere** must be enabled on the *Device and Wizard Preferences* page under *Business Settings* on the Partner Portal.

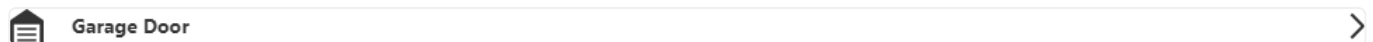
Device Type	Language	
Garage	English	SEARCH
Device	Installation Wizards	Preferred Status
Genie Aladdin Connect	☒	☐
Overhead Door OHD Anywhere	☒	☐
CLEAR PREFERENCES		SAVE
		SAVE AND ENABLE FILTER

For more information about how to enable the Add Device Portal, see [Add Device Portal](#).

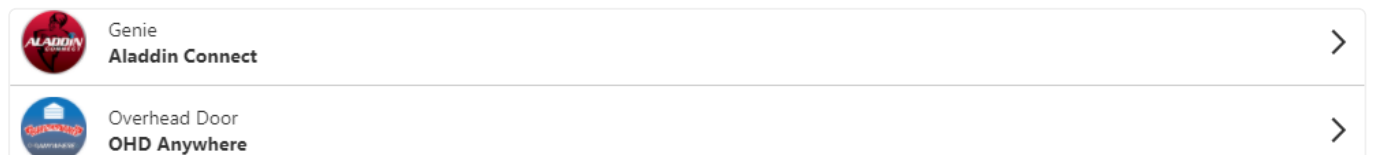
Add the Genie or Overhead Door garage device using the Add Device Portal

To add the Genie or Overhead Door garage device using the Customer website: ^

1. Log in to the Customer website.
2. Click **Settings**.
3. Click **Manage Devices**.
4. Click **Add Device**.
5. Click **Garage Door**.



6. Click **Genie Aladdin Connect** or **Overhead Door OHD Anywhere**.

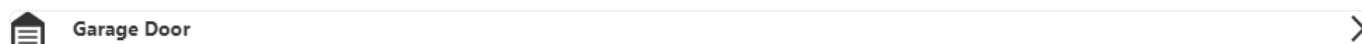


7. Click **Next**.

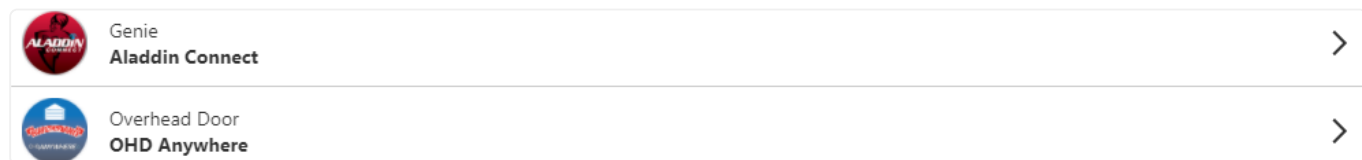
8. Enter the email address and password associated with the Aladdin Connect or OHD Anywhere account, then click **Sign In**.
9. Click **Authorize**.
10. It may take several minutes before the device appears on the account.

To add the Genie or Overhead Door garage device using the Customer app: ^

1. Log in to the Customer app.
2. Tap ☰.
3. Tap **Add Device**.
4. Tap **Garage Door**.



5. Tap **Genie Aladdin Connect** or **Overhead Door OHD Anywhere**.



6. Tap **Next**.
7. Enter the email address and password associated with the Aladdin Connect or OHD Anywhere account, then tap **Sign In**.
8. Tap **Authorize**.
9. It may take several minutes before the device appears on the account.