
Create a Doorbell Call notification

The SkyBell Doorbell Camera can trigger a notification when it detects motion or when someone presses the doorbell button.

Note: The following steps are for creating a notification only. For more information about how to create a recording rule, see [Create/edit a video recording rule](#).

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Doorbell Call notifications can be created using the Customer Website or Customer app.

To create a Doorbell Call notification using the Customer Website: ^

1. Log into the Customer Website.
2. Click **Notifications**.
3. Click **New notification**.
4. Click **Doorbell Call**.
5. Name the notification.
6. In *For the selected devices*, click to select the desired doorbell camera.
7. In *When the following event occurs*, click to select **Motion**, **Button Pushed**, or both.
8. In *During this time frame*, click to select **At all times** or **Only during the following times** to choose a schedule for the SkyBell Doorbell Camera to follow.
9. In *Notification filtering*, click to select the desired filters.
10. In *Recipients*, click **Add**.
11. In the *Address book*, click to select the recipients to notify, or click **New** to add a new *Address Book* recipient.

Note: It is recommended to use a push notification (i.e., recipients with a phone icon next to their description) rather than an email or text notification. Users can answer a doorbell call directly through the push notification.

12. Click **Close**.
13. Verify the notification is configured with the correct settings.
14. Click **Save**.



To create a Doorbell Call notification using the Customer app: ^

1. Log into the Customer app.
2. Tap **Doorbell Camera**.
3. Tap **⚙**.
4. Tap **Setup Doorbell Call Notification**.
5. Tap **Add**.
6. Tap **Doorbell Call**.
7. Name the notification.
8. In *For the selected devices*, tap to select the desired doorbell camera.
9. In *When the following event occurs*, tap to select **Motion**, **Button Pushed**, or both.
10. In *During this time frame*, tap to select **At all times** or **Only during the following times** to choose a schedule for the doorbell camera to follow.
11. In *Notification filtering*, tap to select the desired filters.
12. In *Recipients*, tap **Add**.
13. In the *Address book*, tap to select the recipients to notify, or tap **New Contact** to add a new *Address Book* recipient.

Note: It is recommended to use a push notification (i.e., recipients with a phone icon next to their description) rather than an email or text notification. Users can answer a doorbell call directly through the push notification.

14. At the end of the page, tap **Close**.
15. Verify the notification is configured with the correct settings.
16. Tap **Save**.

