
Configure Qolsys IQ Panel 2 Camera image uploads for alarms or local disarms

Qolsys IQ Panel 2 camera images uploads for local disarms and alarms can be configured using the customer website. Captured images are saved in the *Images* event gallery on the customer website or customer app. For more information about viewing the event gallery, see [View the Images Event Gallery and Past Events](#).

When the Qolsys IQ Panel 2 camera alarm image uploads are enabled, a panel camera image is captured whenever the panel goes into alarm. This is different from the Image Sensor, since the Alarm.com Image Sensor only captures alarm images when the Image Sensor detects motion.

Requirements

To upload panel images to the customer website and customer app:

- The panel must be on firmware version 2.5.3+.
- The account must be configured for Dual-Path communication.
- The panel may need to be connected to Wi-Fi. Reference the service package for details.
- For alarm and disarm image captures, the account must have *Images - Limited* or *Images - Plus*
 - For only alarm image captures, the account must have *Images - Alarms* on the service package.
 - For more information about service packages, see [What image captures are included in each Image Sensor service packages?](#)

Note: Panel camera image uploads for alarms and local disarms count toward the customer's monthly upload limit.

Additional compatibility considerations

- Connected Qolsys IQ Remote secondary keypads also support sending images to Alarm.com.
- Qolsys IQ Panel 2 plus panels can capture both images and videos for alarms but only images can be uploaded to Alarm.com.

To configure panel camera images:

1. Log into the customer website.
2. Click **Automation**.
3. Click **Rules**, if not selected already.

4. To enable/disable panel camera disarm and/or alarm images, click the toggle switch for the *Panel Camera Alarm Image Uploads* and/or *Panel Camera Disarm Image Uploads* automation rules.

Note: If this option does not display on the customer website, verify *Disarm Photos* and *Alarm Photos* are enabled in the panel's programming. Using the panel, navigate to **Installation** and then **Camera Settings**.

In the following example, alarm image uploads are enabled and disarm image uploads are disabled:

Panel Camera Alarm Image Uploads			☒
 Trigger	 Action	Timeframe	
When the panel goes into alarm	Capture image Panel Camera	All Times	

Panel Camera Disarm Image Uploads			☐
 Trigger	 Action	Timeframe	
When the panel is locally disarmed	Capture image Panel Camera	All Times	

5. To configure recipient notifications:
 - a. Click  for the automation rule to configure.
 - b. In *Recipients*, click **Add**.
 - c. Select any recipients to be notified from the *Address Book* dropdown. If the intended recipient is not listed, click **New** to add a new recipient address.
 - d. Once desired recipients are selected, click **Close**.
 - e. Click **Save**.