
Configure Arming Supervision notifications

An *Arming Supervision* notification can notify users if the system has not been armed by a certain time. If there is an *Arming Supervision Fault*, it means that the panel was not armed or disarmed at the time designated in the schedule. *Arming Supervision* notifications are similar to *Open/Close Event* notifications, except *Arming Supervision* notifications do not require configuration of business hours.

For more information about what business hours are, see [Configure Commercial Business Hours](#).

Note: Arming Supervision notifications are available for any commercial service package.

Create an arming supervision notification

Arming supervision notifications can be created using the customer website or customer app.

Expand all

To create an arming supervision notification using the customer website: ✓

1. Log into the customer website.
2. Click **Notifications**.
3. Click **New Notification**.
4. Click **Arming Supervision**.
5. Name the new notification rule.
6. In *Send an Arming Reminder if the system is NOT armed*, select one of the following:
 - **At a specific time** to enter the desired time.
 - **When selected people cross a Geo-Fence** to select the desired Geo-Devices.
7. In *On the selected days*, click to select either **At All Times** or **Only During the Following Times** to define specific times.
8. To choose notification recipients, click **Add**.
9. Click the entries in the *Address book* that are to be notified, or click **New** to add a new *Address Book* entry.
10. Click **Close**.
11. Verify the notification is configured with the correct settings.
12. Click **Save**.

To create an arming supervision notification using the customer app: ✓

1. Log into the customer app.
2. Tap ≡.
3. Tap **Notifications**.
4. Tap ⚙️.
5. Tap +.
6. Tap **Create Your Own**.
7. Tap **Arming Supervision**.
8. Name the new notification rule.
9. In *Send an Arming Reminder if the system is NOT armed*, select one of the following:
 - **At a specific time** to enter the desired time.
 - **When selected people cross a Geo-Fence** to select the desired Geo-Devices.
10. In *On the selected days*, tap to select either **At All Times** or **Only During the Following Times** to define specific times.
11. In *Recipients*, tap **Add**.
12. Tap the entries in the *Address book* that are to be notified, or tap **New** to add a new *Address Book* entry.
13. Tap **Close**.
14. Verify the notification is configured with the correct settings.
15. Tap **Save**.