
Manage Zigbee devices on a Qolsys IQ Panel 4

Alarm.com has enabled use with Zigbee lighting devices with the IQ Panel 4. These devices allow for a wider variety of possible home automation offerings, as well as a faster communication protocol. Zigbee lighting devices can be enrolled using the panel and controlled using the Customer Website or Customer app.

Requirements

- Qolsys IQ Panel 4 firmware 4.2.0+
- Zigbee daughter card (QC000E-840) installed in the panel
- *Lights* or *Lights & Thermostat Bundle* Service Package
- A supported Zigbee device

Compatible Zigbee devices

Alarm.com supported Zigbee devices[^]



CentraLite Systems



- CentraLite Smart Socket
(4257050-ZHAC)





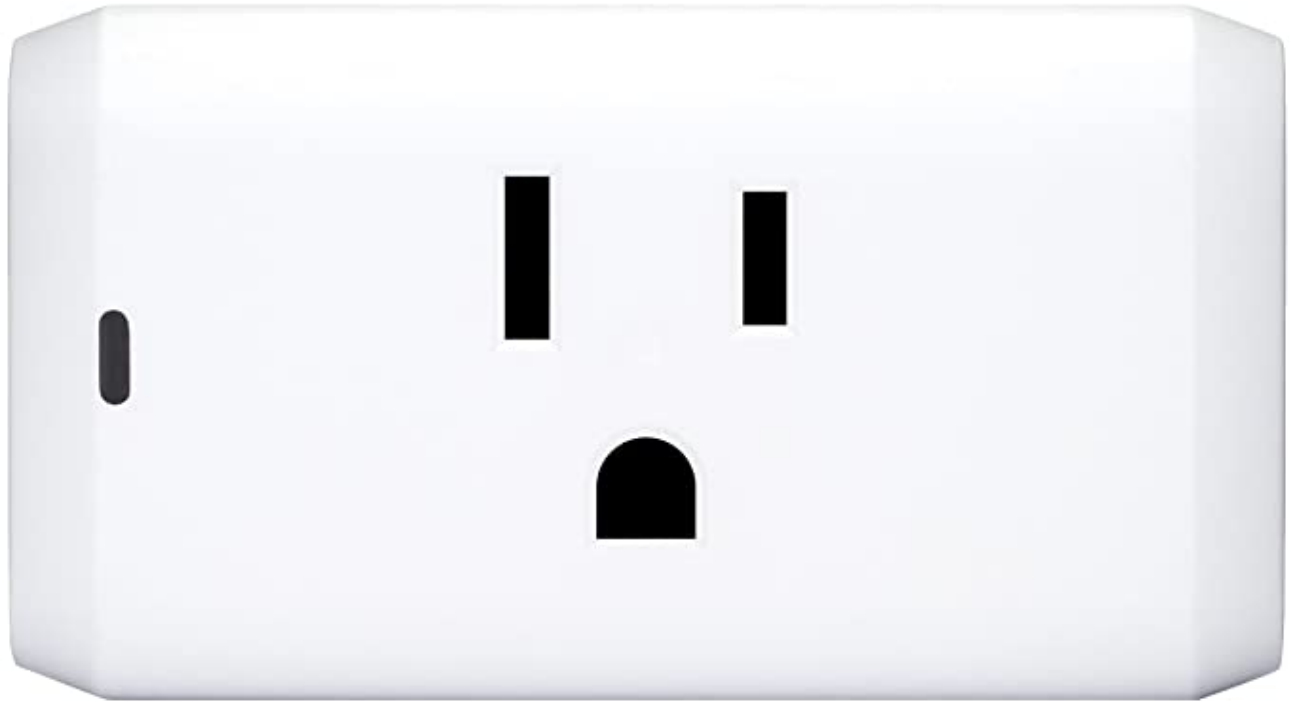
- CentraLite Smart Dimmer with Pass-Through
(4256050-ZHAC)





- CentraLite Smart Socket
(4256050-RZHAC)





- CentraLite Smart Socket
(4200-C)



IKEA



- IKEA TRÅDFRI 806 Lumen LED Bulb E26
(90457170)



https://answers.alarm.com/Partner/Installation_and_Troubleshooting/Panels/Qolsys/Qolsys_IQ_Panel_4/Enroll_or_delete_a...

Updated: Mon, 08 Jan 2024 19:27:55 GMT

Jasco



- Jasco Plug-In Switch
(45853)





- Jasco In-Wall Switch

(45856)





- Jasco In-Wall Switch

(43076)



https://answers.alarm.com/Partner/Installation_and_Troubleshooting/Panels/Qolsys/Qolsys_IQ_Panel_4/Enroll_or_delete_a...

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- Jasco In-Wall Toggle-Style Switch

(43084)



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- Jasco Plug-In Outdoor Switch

(43100)





- Jasco In-Wall Recepticle
(43102)





- Jasco In-Wall Dimmer

(43080)





- Jasco In-Wall Toggle-Style Dimmer
(43090)





- Jasco Plug-in Dimmer
(43096)



Philips Hue



- Philips Hue Light Bulb
(476951)



Sengled



- Sengled Light Bulb
(E11-G13)



Enable Zigbee on the IQ Panel 4

In order to enroll and control Zigbee devices on the IQ Panel 4, a Zigbee daughter card (QC000E-840) must be installed in a panel with firmware version 4.2.0+.

Manage Zigbee devices on the IQ Panel 4

To enroll Zigbee devices using the panel: ^

1. Flick down to open the menu on the home screen, then tap **Settings**.
2. Tap **Advanced Settings**.
3. Enter the installer code.
4. Tap **Installation**.
5. Tap **Devices**.
6. Tap **Automation**.
7. Tap **Auto Learn Devices**.
8. After a few seconds, a message will appear to confirm the device is being enrolled.
 - If the message does not appear, verify that the zigbee device is powered on and within range of the IQ Panel 4.
 - If the message still does not appear, manually enroll the device by tapping **Add Zigbee Device**. Enter the MAC address of the device, if available.
9. If desired, enter a local name for the device, then tap **Update** to complete enrollment.

To remove Zigbee devices using the panel: ^

1. Flick down to open the menu on the home screen, then tap **Settings**.
2. Tap **Advanced Settings**.
3. Enter the installer code.
4. Tap **Installation**.
5. Tap **Devices**.
6. Tap **Automation**.
7. Tap **Delete Device**.
8. Tap the device(s) to be deleted.
9. Tap **Delete**.

To remove all devices using the panel: ^

Important: This removes all Zigbee and Z-Wave devices from the panel.



1. Flick down to open the menu on the home screen, then tap **Settings**.
2. Tap **Advanced Settings**.
3. Enter the installer code.
4. Tap **Installation**.
5. Tap **Devices**.
6. Tap **Automation**.
7. Tap **Remove All Devices**.

To request a device status using the panel: ^

1. From the home screen, swipe to the left or right to reach the *Lights* screen.
2. Tap the desired device(s).
3. Tap **Get Status**.

Limitations to Zigbee devices

While Zigbee devices offer similar functionality to Z-Wave devices using the IQ Panel 4, some major differences include:

- Zigbee devices will not appear in the Equipment page of the MobileTech app. Zigbee devices will appear in the *Overview* tab of the Equipment List when using the Partner Portal.
- Zigbee devices are compatible with rules created using the New Rules Builder. For more information about the New Rules Builder, see [New Rules Builder Overview](#).
- Zigbee devices do not report malfunctions to Alarm.com. Network Rediscoveries will not include Zigbee devices.
- Zigbee devices cannot be enrolled using the Partner Portal or MobileTech app.

