



346 Rheem Blvd. #108A Moraga, CA 94556  
www.24inControl.com (833) 247-7724 ACO7650

# Enroll / Clear a Z-Wave device to a 2GIG GC3 panel

---

## **While setting up a Z-Wave network, keep in mind:**

- It is recommend to delete/clear each device first, before attempting to enroll
- Always add devices closest to the panel first, and work outwards from there. Devices that have already been added can relay the panel's Add Mode signal to add farther devices to the network
- Make sure each device adds successfully before moving on to the next device

## **To delete (clear) Z-Wave devices using the GC3 panel:**

1. From the home screen, tap System Settings.
2. Enter the installer code (default 1561).
3. Tap Smart Home Settings.
4. Tap Remove Devices.
5. Trigger a device to remove it from the network.
6. When a device is deleted, the panel beeps twice and the device appears on the panel display.
7. Continue triggering devices. Several devices may be deleted from the network without re-entering Delete Mode.

## **To enroll Z-Wave devices using the GC3 panel:**

1. From the home screen, tap System Settings.
2. Enter the installer code.
3. Tap Smart Home Settings.
4. Tap Add Devices.
5. Trigger a device to add it to the network.
6. When a device is successfully added, the panel beeps twice and the device shows up on the panel display.
7. Continue triggering devices. Several devices may be added to the network without re-entering Add Mode.
8. Devices should show up on the customer website or customer app, Partner Portal, and MobileTech app within five minutes of adding the devices.

## **Troubleshooting:**

If a device is not adding to the network, it may be required to delete the device's network data using the device deletion process before you can add it to the new network (some devices come from the factory with network data)