Recommended Wi-Fi extender for the Alarm.com Doorbell Camera

Alarm.com recommends using the Netgear WN3000RP Wi-Fi extender. This Wi-Fi extender broadcasts a unique SSID by default (e.g., SSID_ext). For the WN3000RP installation guide, see Netgear's Universal WiFi Range Extender WN3000RP Installation Guide.

After enrolling the Doorbell Camera to an extender it is recommended to physically power cycle the device (Remove from wall, wait 60 seconds) to verify that there is a good network connection.

Range extender requirements

If using a different extender than the recommended one, verify it meets the following requirements:

- The Doorbell Camera does not support hidden SSIDs, so the extender must broadcast a visible network.
- Verify the extender uses a unique SSID (e.g., SSID_ext) from the router's main wireless network. The Doorbell Camera may experience issues if the extender has the same SSID as the customer's router since it may bounce between using the two networks.